



Neighborhood Mediation Center Annual Report 7/1/21 - 6/30/22

Reported by Mark Batson Baril - Executive Director

Mediation Case Statistics

Fiscal year-end is 6/30/22. NMC handled 349 cases during the fiscal year, including 291 mediated cases and 1 case intake that did not result in mediation; mediated cases reaching agreement = 168 for an annual resolution rate of 48.14%. *(Due to the COVID-19 pandemic outbreak, NMC's services to local courts, organizations, and residents were conducted on-line and in-person up and through the end of fiscal year on June 30, 2022)*

Volunteers

Volunteers donated 1,005 hours of their time in mediation and other mission critical jobs. **THANK-YOU VOLUNTEERS!**

Training and Development

- NMC provided a public 40-Hour Beginning Mediation training in March 2022.
- NMC staff and court coordinators conducted approximately 150 hours of debrief trainings with volunteer mediators.
- NMC provided approximately 60 hours of mentoring to 3 new volunteer mediators.
- Staff attended a variety of 1-2 hour online advanced conflict/mediation and non-profit related trainings at various venues.
- NMC provided 10 hours of additional in-service trainings to 30+ volunteer mediators.

Community

- NMC continues to mediate complex Temporary Protective Order cases as referred by the courts.
- NMC continues to collaborate with a variety of City and County agencies on referrals to mediation.
- NMC continues to collaborate with the Northern Nevada International Center (NNIC) to expose travelling delegations to mediation as an alternative dispute resolution (ADR) process.
- NMC provides Conflict Resolution Skills workshops to community organizations and businesses on request.
- NMC maintains an open to the public office space with regular business hours and some evenings/weekends.

Referrals

- NMC made a total of 111 referrals to other organizations during the year. This includes referrals through our new online referral tool.

Organizational Participation

- Ongoing collaboration with the Nevada Dispute Resolution Coalition (NDRC), Member
- Association for Conflict Resolution (ACR), Member
- National Association for Community Mediation (NAFCM), Member
- Ongoing collaboration with UNR Extended Studies to instruct mediation trainings.
- Ongoing collaboration with Reno and Sparks Justice Courts in Washoe County, NV

Marketing

- Continuing advertising in YP
- Consistent distribution of semi-annual NMC newsletters to approximately 300 recipients.
- NMC website – www.mediatenmc.org and SEO optimization
- Staff and volunteers continue to speak to groups regarding mediation as requested.
- Brochures are distributed to all Washoe County libraries, The Law library, RJC and SJC courts.

Financial - NMC financial information is available at 200 Ridge Street, Reno, NV 89501