



Neighborhood Mediation Center Annual Report 7/1/16 - 6/30/17

Mediation Case Statistics

Fiscal year-end is 6/30/17. NMC handled 484 cases during this fiscal year, including 467 mediated cases and 17 conciliations/intakes during the year. Mediated cases resolved: 224 for a resolution rate of 48%.

Volunteers

Mediators donated 708 hours of their time in mediation and an additional 50 hours assisting staff with the mediation program for a total of 758 hours. **THANK YOU!**

Mediator & Staff Training

- NMC provided 40 hours of beginning mediation training to a class of 20
- NMC provided 2 hours of in-service training to 20 volunteer mediators
- NMC provided 84 hours of mentoring for 7 new mediators
- Staff attended the ABA Section for Dispute Resolution Conference in April of 2017
- Staff and volunteers organized and participated in joint discussion group sessions held with NDRC

Community

- NMC continues to mediate complex Temporary Protective Order cases in Sparks
- NMC continues to collaborate with a variety of City and County agencies on referrals to mediation
- NMC continues to collaborate with the Northern Nevada International Center (NNIC) to expose travelling delegations to mediation as an alternative dispute resolution (ADR) process
- Through NNIC, NMC presented the concepts of mediation and conflict resolution to 15 high school seniors from Brazil and conducted a mock mediation between two of the students as an example of the process

Organizational Participation

- Ongoing collaboration with the Nevada Dispute Resolution Coalition (NDRC), Member
- Association for Conflict Resolution, Member
- Ongoing collaboration with UNR Extended Studies for mediation training
- Collaboration between Reno and Sparks Justice Courts and NMC

Marketing

- Continuing ad in YP
- Consistent distribution of NMC newsletters to 376 contacts
- NMC website – www.mediatenmc.org
- Staff and volunteers continue to speak to groups regarding mediation and facilitation
- Brochures are distributed to all Washoe County Libraries and County Agencies

Financial: NMC financial information is available at 200 Ridge Street, Reno, NV 89501