



## Neighborhood Mediation Center Annual Report 7/1/15-6/30/2016

**Mediation Case Statistics:** Fiscal year–end 6/30/16. NMC mediated 398 cases for the year. Cases resolved: 217 for a resolution rate of 55%.

**Volunteers:** Mediators donated 796 hours of their time in mediation and an additional 72 hours assisting staff with the mediation program for a total of 968 hours. **THANK YOU!**

### Mediator & Staff Training

NMC provided 42.5 hours of training to 35 participants.

NMC provided 72 hours of mentoring for 6 new mediators

Staff attended Association for Conflict Resolution (ACR) conference October 7 -10, 2015.

### Community

- NMC continues to mediate complex Temporary Protective Order cases in Sparks.
- NMC is collaborating with the Reno Police Department to begin referrals to mediation.
- October 19 NMC staff presented mediation to 62 UNR students.
- NMC Executive Director Claudia Wahl was interviewed on Face the State KTVN TV to educate the public about mediation.
- NMC was asked by a Judge at Fallon Court to mediate a neighbor case. Staff traveled to Fallon to provide mediation services.
- Executive Director Claudia Wahl taught a UNR Communication class with an emphasis on education in mediation and conflict resolution to 37 students.
- NMC translated mediation court materials into Spanish for Spanish speakers.

### Organizational Participation

Ongoing collaboration with the Nevada Dispute Resolution Coalition (NDRC), Member.

Association for Conflict Resolution, Member.

Ongoing collaboration with UNR for mediation classes

Collaboration between Reno and Sparks Justice Courts and NMC.

Collaboration between NMC and Northern Nevada International Center

### Marketing

Continuing updates to [www.mediatenmc.org](http://www.mediatenmc.org) website

Continuing ad in YP

Consistent distribution of NMC newsletters to 376 contacts

NMC website

Staff, Board members, and mediators continue to speak to groups regarding mediation, facilitation, and Training

Brochures are distributed to all Washoe County Libraries and County Agencies

**Financial:** NMC financial information is available at 200 Ridge Street, Reno, NV 89501